

THE VOLLMER SERVICE CONTRACTS

ADVANCED TECHNOLOGY DESERVES THE CORRESPONDING SERVICE.

- // **Optimal machine condition** - through regular inspections and maintenance.
- // **Maximum availability** - fewer downtimes, more productivity.
- // **Longer service life** - preserving the value of your investment.
- // **Predictable costs** - full transparency and security.
- // **Everything from a single source** - one point of contact for support and spare parts.

One thing is certain: VOLLMER machines are designed and built for maximum reliability and robustness. This ensures a consistently high level of safety for your daily processes - safety that can be increased even further over the long term!

With our service contracts - part of the comprehensive VOLLMER service world - you define from the very beginning that your VOLLMER machines will be regularly inspected or even maintained directly by our in-house experts. You decide the scope of these services.

	VBasic	VPro	VComplete <i>Coming soon</i>
Inspection according to manufacturer specifications	■	■	■
Maintenance and wear-parts package		■	■
Spare parts			■
Aligning and calibrating	Option	Option	■
Fire Extinguishing System Maintenance	Option	Option	■
Visual Support*	Option	Option	■

* Booking as an independent service contract possible; not available worldwide

VBasic

Our specialists inspect your machine according to the latest VOLLMER inspection protocol – thoroughly, systematically, and with a trained eye. The goal is to detect wear or functional issues at an early stage and thus prevent unplanned downtime.

At the end of the inspection, you will receive a detailed report with clear recommendations for optimal machine performance and maximum service life.

In addition, we conduct a final consultation with you, during which all results are explained in an easy-to-understand way and potential next steps are discussed.

[Your trust will be rewarded.]

- + Price advantages for spare parts orders
- + Cost advantages over individual commissioning

VPro

In addition to the services included in VBasic, the VPro service contract covers regular maintenance as well as the replacement of key wear parts – naturally using only original VOLLMER components.

Our trained technicians carry out all work professionally and proactively, ensuring that potential failures do not occur in the first place. This way, your machine remains consistently reliable, precise, and ready for operation at any time.

[Your added safety.]

- + Price advantages for spare parts orders
- + Cost advantages over individual commissioning
- + Reduction of unplanned service operations
- + Price advantages through attractive package prices

VComplete

All-inclusive. Full protection with complete cost control. With our full-service offering, you benefit from a comprehensive service package. Whether it's regular maintenance, professional repairs with original spare parts – even in the event of an unexpected machine downtime, you are reliably and fully covered.

[Maximum availability. Predictable costs.]

- + Your all-inclusive worry-free package

Coming soon

OPTIONAL in VBasic & VPro:

INCLUDED in VComplete:

// Alignment and Calibration

Precision guaranteed: During alignment and calibration, axes, transfer points, and measuring systems are checked according to the manufacturer's specifications, and any necessary adjustments are made immediately.

// Maintenance of the Fire Extinguishing

Our certified service technicians inspect your entire fire extinguishing system, including triggering devices, extinguishing agent cylinders, electrical controls, and signal transmission. All steps are fully documented, and you will receive a test sticker as well as a complete maintenance and acceptance report – ensuring maximum safety for your machine.

// Visual Support

Fast assistance—without any travel time: With our Visual Support, you receive direct help from a Vollmer technician via remote service or video conference. Together with you, we analyze the situation on-site and provide step-by-step guidance for inspections, measurements, or minor repairs.